

Presenter Profile

Jacqui Lyttle

Jacqui has worked in the tertiary sector for over 20 years, most recently in the role of Risk and Insurance Manager, University of Canterbury, Christchurch, New Zealand. Jacqui's line management responsibilities include risk, insurance, and business continuity.

In addition to managing enterprise-wide risk, Jacqui has also been working extensively in the travel risk space in recent years to better understand and prepare increasingly mobile and at risk travelling staff and students for the uncertainties faced by global unrest and a myriad of other issues, including the recent consequences of a global pandemic.

Following the earthquakes of 2010 and 2011 in the Canterbury region, Jacqui had operational responsibility for the substantial insurance claims that were ultimately settled in late 2014 for \$550M.

As part of the Emergency Management Planning Group, Jacqui has implemented an emergency management strategy for the University since 2007. In addition to being a founding member of the planning group, Jacqui has had a frontline role in the emergency response and is also the strategic lead for business continuity planning to ensure that business recovery is not hampered by poor preparedness.